ANNEXURE VI

Investor Complaint pertaining to Merchant Banking activities of

IFCI FINANCIAL SERVICES LIMITED

Data for every month ending – Oct. 2026

SN	Received from	Pending as at the end of last month	Received during the particular month	Resolve during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time ^\ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
5	**Grand Total**	**0**	**0**	**0**	**0**	**0**	**0**

Trend of monthly disposal of complaints (For 5 months on rolling basis)-

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	June 2026	0	0	0	0
2	July 2026	0	0	0	0
3	Aug 2026	0	0	0	0
4	Sept 2026	0	0	0	0
5	Oct 2026	0	0	0	0
	TOTAL	**0**	**0**	**0**	**0**

* Inclusive of complaints of previous month resolved in the current month.
# Inclusive of complaints pending as on the last day of the month.
^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.
*Inclusive of complaints of previous months resolved in the current month.
#Inclusive of complaints pending as on the last day of the month.

Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)-

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2022	0	0	0	0
2	2023	0	0	0	0
3	2024	0	1	1	0
4	2025	0	0	0	0
5	2026	0	0	0	0
	Grand Total	**0**	**1**	**1**	**0**